

10 – Referrals to Specialists

When a member requires care of a Specialist, the determining physician (Primary Care or Specialist) should refer member to designated Specialists as listed in the provider directory.

Physicians may refer patients by one of the following:

- Submitting an online referral through the Online Provider Center
- Completing a hard copy referral form

If your office does not currently have an online provider center Administrator, you may request an account online through the [Online Provider Center](#). The online provider center tutorial is located on the HPN website at www.healthplanofnevada.com/provider and Provider Services is available to answer any specific questions you may have regarding the application.

A Nevada Universal Prior Authorization is included in Section 23 for use when referring to specialists or for prior authorization. Please refer to section 9 for specific prior authorization requirements.

Dental providers should refer patients to designated specialists listed in the dental provider directory.

For the most current provider directory go to www.healthplanofnevada.com, or for any questions regarding requirements, please contact your Provider Advocate directly or the Provider Services Department at **(702) 242-7088** or **(800) 745-7065**.